

EtreCheck version: 2.9.13 (267)

Report generated 2016-07-28 00:08:33

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Runtime 1:36

Performance: Excellent

Click the [\[Support\]](#) links for help with non-Apple products.

Click the [\[Details\]](#) links for more information about that line.

Click the [\[Check files\]](#) link for help with unknown files.

Check Apple signatures: Enabled

Problem: Other problem

Hardware Information: ⓘ

MacBook Pro (Retina, 15-inch, Mid 2015)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro11,5

1 2.8 GHz Intel Core i7 CPU: 4-core

16 GB RAM Not upgradeable

BANK 0/DIMM0

8 GB DDR3 1600 MHz ok

BANK 1/DIMM0

8 GB DDR3 1600 MHz ok

Bluetooth: Good - Handoff/Airdrop2 supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 162

Video Information: ⓘ

AMD Radeon R9 M370X - VRAM: 2048 MB

Intel Iris Pro

Color LCD 2880 x 1800

System Software: ⓘ

OS X El Capitan 10.11.5 (15F34) - Time since boot: about 11 hours

Disk Information: ⓘ

APPLE SSD SM1024G disk0 : (1 TB) (Solid State - TRIM: Yes)

EFI (disk0s1) <not mounted> : 210 MB

Recovery HD (disk0s3) <not mounted> [Recovery]: 650 MB

Macintosh HD (disk1) / : 999.33 GB (378.46 GB free)

Encrypted AES-XTS Unlocked

Core Storage: disk0s2 999.70 GB Online

USB Information: ⓘ

Apple Inc. Apple Internal Keyboard / Trackpad
Broadcom Corp. Bluetooth USB Host Controller

Thunderbolt Information: ⓘ

Apple Inc. thunderbolt_bus

Configuration files: ⓘ

/etc/hosts - Count: 14

Gatekeeper: ⓘ

Anywhere

Unknown Files: ⓘ

/Library/LaunchDaemons/com.symphonysymphonyDaemon.plist

/System/Library/Extensions/SymphonyPlugIn.bundle/Contents/MacOS/sympho

One unknown file found. [Check files]

Kernel Extensions: ⓘ

/Library/Application Support/Avast/components/filesshield/unsigned

[loaded] com.avast.AvastFileShield (3.0.0 - SDK 10.10 - 2016-07-21) [Support]

/Library/Application Support/Avast/components/proxy/unsigned

[loaded] com.avast.PacketForwarder (2.1 - SDK 10.10 - 2016-07-21) [Support]

/Library/Application Support/Hotspot Shield

[not loaded] com.anchorfree.tun (1.0.1 - 2014-10-19) [Support]

/Library/Application Support/VirtualBox

[loaded] org.virtualbox.kext.VBoxDrv (5.0.10 - 2015-12-16) [Support]

[loaded] org.virtualbox.kext.VBoxNetAdp (5.0.10 - 2015-12-16) [Support]

[loaded] org.virtualbox.kext.VBoxNetFlt (5.0.10 - 2015-12-16) [Support]

[loaded] org.virtualbox.kext.VBoxUSB (5.0.10 - 2015-12-16) [Support]

/Library/Extensions

[not loaded] com.Avid.driver.AvidDX (5.9.1 - SDK 10.8 - 2016-07-19) [Support]

[loaded] com.Perfect.Driver.SystemAudioRecorder (1.1.0 - SDK 10.9 - 2016-07-

[not loaded] net.sf.tuntaposx.tap (20150118 - 2016-07-19) [Support]

[not loaded] net.sf.tuntaposx.tun (20150118 - 2016-07-19) [Support]

[not loaded] xxx.qnation.PeerGuardian (1.1.7 - 2016-07-19) [Support]

/System/Library/Extensions

[not loaded] com.IK Multimedia.driver.StompIO1 (1.0.0 - 2016-07-19) [Support]

[not loaded] com.apogee.driver.ApogeeUSBSymphonyIOAudio (1.0.0 - SDK 10.

[Support]

[not loaded] com.apogeedigital.driver.Symphony64 (1.4.19 - SDK 10.7 - 2016-07-19) [Support]
 [not loaded] com.apogeedigital.driver.Symphony64ThunderBridge (1.4.19 - SDK 10.7 - 2016-07-19) [Support]
 [not loaded] com.apogeedigital.driver.SymphonyMobile (1.4.19 - SDK 10.7 - 2016-07-19) [Support]
 [loaded] com.digidesign.iokit.DigiDal (11.0.1.544 - SDK 10.7 - 2016-07-19) [Support]
 [not loaded] com.line6.driver.xtudio (7.1.9 - SDK 10.5 - 2016-07-19) [Support]
 [not loaded] com.maudio.usb.micro.driver (1.8.2 - 2016-07-19) [Support]
 [not loaded] com.maudio.usb.producer.driver (1.8 - 2016-07-19) [Support]
 [not loaded] com.mice.driver.Wireless360Controller (1.0.0d12 - SDK 10.8 - 2016-07-19) [Support]
 [not loaded] com.mice.driver.WirelessGamingReceiver (1.0.0d12 - SDK 10.8 - 2016-07-19) [Support]
 [not loaded] com.mice.driver.Xbox360Controller (1.0.0d12 - SDK 10.8 - 2016-07-19) [Support]
 [not loaded] com.paceap.kext.pacesupport.master (5.9.1 - SDK 10.6 - 2015-10-22) [Support]
 [not loaded] com.pctools.iantivirus.kfs (1.0.1 - 2016-07-19) [Support]
 [not loaded] com.protech.NoSleep (1.3.3 - SDK 10.8 - 2016-07-19) [Support]
 [not loaded] com.seagate.driver.PowSecDriverCore (5.0.1 - 2016-07-19) [Support]
 [loaded] com.uaudio.driver.UAD2System (8.4.1 - SDK 10.8 - 2016-07-19) [Support]
 [loaded] com.waves.driver.soundgrid (2.0.0 - 2016-07-19) [Support]
 [not loaded] jp.co.roland.RDUSB0104Dev (1.0.0 - 2016-07-19) [Support]
 [not loaded] tc.tctechnologies.driver.Saffire (3.5.6 - 2016-07-19) [Support]

/System/Library/Extensions/PACESupportFamily.kext/Contents/PlugIns

[not loaded] com.paceap.kext.pacesupport.leopard (5.9.1 - SDK 10.4 - 2015-10-22) [Support]
 [not loaded] com.paceap.kext.pacesupport.panther (5.9.1 - SDK 10.-1 - 2015-10-22) [Support]
 [loaded] com.paceap.kext.pacesupport.snowleopard (5.9.1 - SDK 10.6 - 2015-10-22) [Support]
 [not loaded] com.paceap.kext.pacesupport.tiger (5.9.1 - SDK 10.4 - 2015-10-22) [Support]

/System/Library/Extensions/Seagate Storage Driver.kext/Contents/PlugIns

[not loaded] com.seagate.driver.PowSecLeafDriver_10_4 (5.0.1 - 2011-10-09) [Support]
 [not loaded] com.seagate.driver.PowSecLeafDriver_10_5 (5.0.1 - 2011-10-09) [Support]
 [not loaded] com.seagate.driver.SeagateDriveIcons (5.0.1 - 2011-10-09) [Support]

System Launch Agents: ⓘ

[running] com.apple.Finder.plist (2015-09-04) - **Invalid signature!**
 [loaded] com.apple.FollowUpUI.plist (2015-10-09) - **Invalid signature!**
 [loaded] com.apple.ScreenReaderUIServer.plist (2015-09-09) - **Invalid signature!**
 [loaded] com.apple.powerchime.plist (2015-08-23) - **Invalid signature!**
 [loaded] com.apple.quicklook.32bit.plist (2015-08-23) - **Invalid signature!**
 [running] com.apple.quicklook.plist (2015-08-23) - **Invalid signature!**
 [loaded] com.apple.quicklook.ui.helper.plist (2015-08-23) - **Invalid signature!**
 [not loaded] 7 Apple tasks
 [loaded] 147 Apple tasks
 [running] 84 Apple tasks

System Launch Daemons: ⓘ

[not loaded] 44 Apple tasks

[loaded] 154 Apple tasks

[running] 92 Apple tasks

Launch Agents: ⓘ

[running] com.ApogeePopup.plist (2011-09-28) [Support]

[not loaded] com.adobe.AAM.Updater-1.0.plist (2016-02-13) [Support]

[running] com.avast.update-agent.plist (2016-07-22) [Support]

[loaded] com.avast.userinit.plist (2016-07-22) [Support]

[failed] com.avid.ApplicationManager.plist (2016-07-13) [Support]

[running] com.avid.ApplicationManagerHelper.plist (2015-09-22) [Support]

[loaded] com.google.keystone.agent.plist (2016-07-11) [Support]

[loaded] com.oracle.java.Java-Updater.plist (2012-12-19) [Support]

[failed] com.protech.NoSleep.plist (2013-03-27) [Support]

[running] com.seagate.SeagateStorageGauge.plist (2010-03-10) [Support]

[not loaded] com.teamviewer.teamviewer.plist (2016-01-16) [Support]

[not loaded] com.teamviewer.teamviewer_desktop.plist (2016-01-16) [Support]

[not loaded] com.wdc.WD-Sync-Service.plist (2015-10-28) [Support]

[loaded] com.xrite.device.softwareupdate.plist (2012-07-04) [Support]

Launch Daemons: ⓘ

[loaded] PACESupport.plist (2013-02-01) [Support]

[running] com.SymphonyIOUSBDaemon.plist (2013-04-26) [Support]

[loaded] com.adobe.SwitchBoard.plist (2016-01-16) [Support]

[failed] com.adobe.fpsaud.plist (2016-06-13) [Support]

[loaded] com.anchorfree.ajaxserver.plist (2013-02-20) [Support]

[loaded] com.apple.aelwriter.plist

[loaded] com.avast.init.plist (2016-07-22) [Support]

[loaded] com.avast.uninstall.plist (2016-07-22) [Support]

[loaded] com.avast.update.plist (2016-07-22) [Support]

[loaded] com.avid.bsd.DigiShoeTool.plist (2013-07-19) [Support]

[loaded] com.avid.bsd.shoetoolv120.plist (2015-09-09) [Support]

[loaded] com.ea.origin.ESHelper.plist (2016-07-10) [Support]

[loaded] com.gobbler.DownstreamProxy.plist (2015-11-05) [Support]

[loaded] com.gobbler.bsd.HelperTool.plist (2015-12-26) [Support]

[loaded] com.google.keystone.daemon.plist (2016-07-11) [Support]

[loaded] com.id-design.whatsizehelper.plist (2015-12-09) [Support]

[loaded] com.jdi.vpn.VPNHelper.plist (2016-07-03) [Support]

[running] com.line6.l6ksettingmgr.plist (2012-09-20) [Support]

[loaded] com.macpaw.CleanMyMac2.Agent.plist (2015-09-10) [Support]

[loaded] com.macpaw.CleanMyMac3.Agent.plist (2016-06-11) [Support]

[running] com.memeo.Memeod.plist (2010-04-20) [Support]

[running] com.mice.360Daemon.plist (2013-02-07) [Support]
 [loaded] com.microsoft.office.licensing.helper.plist (2010-08-25) [Support]
 [loaded] com.oracle.java.Helper-Tool.plist (2012-12-19) [Support]
 [loaded] com.oracle.java.JavaUpdateHelper.plist (2014-10-24) [Support]
 [running] com.paceap.eden.licensed.plist (2015-04-21) [Support]
 [loaded] com.raynersw.netshade-ctl-2.plist (2016-06-11) [Support]
 [loaded] com.rogueamoeba.instanton-agent.plist (2014-03-25) [Support]
 [running] com.symphonyDaemon.plist (2013-04-26) [Support]
 [loaded] com.teamviewer.Helper.plist (2015-09-30) [Support]
 [not loaded] com.teamviewer.teamviewer_service.plist (2016-01-16) [Support]
 [running] com.usbApogeeDaemon.plist (2013-04-26) [Support]
 [running] com.waves.daemon.SoundGridProtocolService.plist (2011-01-19) [Support]
 [not loaded] com.wdc.WDPrivilegedHelper.plist (2016-07-02) [Support]
 [running] com.xrite.device.xrdd.plist (2012-07-04) [Support]
 [not loaded] org.virtualbox.startup.plist (2015-12-16) [Support]
 [loaded] tc.tctechologies.Saffire.plist (2011-08-30) [Support]
 [failed] xxx.qnation.PeerGuardian.kextload.plist (2006-06-09) [Support]
 [loaded] xxx.qnation.PeerGuardian.locum.plist (2013-04-17) [Support]

User Launch Agents: ⓘ

[loaded] com.apple.AddressBook.ScheduledSync.PHXC...plist
 [loaded] com.apple.AddressBook.ScheduledSync.PHXC...plist
 [loaded] com.avast.home.userinit.plist (2016-07-22) [Support]
 [loaded] com.bittorrent.uTorrent.plist (2016-01-16) [Support]
 [loaded] com.facebook.videochat.[redacted].plist (2014-08-09) [Support]
 [loaded] com.macpaw.CleanMyMac3.Scheduler.plist (2016-07-26) [Support]
 [loaded] com.valvesoftware.steamclean.plist (2016-07-14) [Support]
 [not loaded] org.virtualbox.vboxwebsrv.plist (2015-12-16) [Support]

User Login Items: ⓘ

WDDriveUtilityHelper Application (/Applications/WD Drive Utilities.app/Contents
 WDDriveUtilityHelper.app)
 UAD Meter Launcher Application (/Library/Application Support/Universal Audio/
 Launcher.app)
 UA Mixer Engine Application (/Library/Application Support/Universal Audio/Apol
 WD App Manager Application (/Applications/WD App Manager/WD App Manag

Other Apps: ⓘ

[running] com.apple.AmbientDisplayAgent
 [running] com.apple.BKAgentService
 [loaded] com.apple.MailServiceAgent
 [running] com.apple.Maps.71072
 [running] com.apple.iCal.60512
 [running] com.apple.mail.70752

[loaded] com.avast.account
[running] com.avast.daemon
[running] com.avast.fileshield
[running] com.avast.helper
[running] com.avast.proxy
[running] com.avast.service
[running] com.avid.appmanager.52832.D87593F3-85A3-43CF-A7A0-38E523B3
[running] com.etresoft.EtreCheck.181792
[failed] com.jdibackup.ZipCloud.autostart
[failed] com.jdibackup.ZipCloud.notify
[loaded] com.spotify.webhelper
[loaded] com.trendmicro.DSLoginItemHelper
[running] com.uaudio.ua_mixer_engine.127392
[running] com.uaudio.uad_meter.89312
[loaded] 431 Apple tasks
[running] 225 Apple tasks

Internet Plug-ins: ⓘ

o1dbrowserplugin: 5.41.3.0 - SDK 10.8 (2015-12-16) [Support]
Unity Web Player: UnityPlayer version 4.3.3f1 - SDK 10.6 (2014-01-24) [Support]
Default Browser: 601 - SDK 10.11 (2016-07-13)
Flip4Mac WMV Plugin: 3.0.0.126 - SDK 10.8 (2012-12-03) [Support]
NP2020Player: 5.0.4.0 (2010-11-30) [Support]
iLokClientHelper: 3.6 - SDK 10.5 (2013-04-23) [Support]
AdobeAAMDetect: AdobeAAMDetect 1.0.0.0 - SDK 10.6 (2016-02-13) [Support]
FlashPlayer-10.6: 22.0.0.192 - SDK 10.9 (2016-07-14) [Support]
AmazonMP3DownloaderPlugin101749: Unknown
Silverlight: 5.1.41212.0 - SDK 10.6 (2016-06-11) [Support]
QuickTime Plugin: 7.7.3 (2016-07-13)
Flash Player: 22.0.0.192 - SDK 10.9 (2016-07-14) Outdated! Update
googletalkbrowserplugin: 5.41.3.0 - SDK 10.8 (2015-12-11) [Support]
iPhotoPhotocast: 7.0 - SDK 10.8 (2013-04-29)
NP_2020Player_IKEA: 5.0.7.0 (2011-04-02) [Support]
SharePointBrowserPlugin: 14.0.0 (2010-08-25) [Support]
Scorch: 6.2.0 (2012-10-07) [Support]
JavaAppletPlugin: Java 8 Update 25 (2016-07-23) Check version

User internet Plug-ins: ⓘ

Google Earth Web Plug-in: 7.1 (2016-06-11) [Support]

Safari Extensions: ⓘ

Boomerang for Gmail - Baydin - <http://www.boomeranggmail.com> (2015-12-15)

3rd Party Preference Panes: ⓘ

Flash Player (2016-06-13) [\[Support\]](#)
Flip4Mac WMV (2012-09-15) [\[Support\]](#)
Java (2016-06-11) [\[Support\]](#)
Line6AudioMIDI (2012-06-08) [\[Support\]](#)
M-Audio Micro (2011-07-21) [\[Support\]](#)
M-Audio Producer USB (2009-09-10) [\[Support\]](#)
NoSleep (2016-06-11) [\[Support\]](#)
Perian (2010-03-18) [\[Support\]](#)
XBox 360 Controllers (2013-02-07) [\[Support\]](#)

Time Machine: ⓘ

Skip System Files: NO
Mobile backups: OFF
Auto backup: **NO - Auto backup turned off**
Volumes being backed up:
Macintosh HD: Disk size: 999.33 GB Disk used: 620.88 GB
Destinations:
4 TB Seagate Expansion Drive [Local]
Total size: 4.00 TB
Total number of backups: 2
Oldest backup: 14/12/2015, 14:07
Last backup: 24/03/2016, 18:29
Size of backup disk: Excellent
Backup size 4.00 TB > (Disk size 999.33 GB X 3)

Top Processes by CPU: ⓘ

7% WindowServer
3% kernel_task
3% UA Mixer Engine
2% SGProtocolService
1% fontd

Top Processes by Memory: ⓘ

1.84 GB com.apple.WebKit.WebContent(10)
1.39 GB kernel_task
541 MB iTunes
508 MB softwareupdated
442 MB Maps

Virtual Memory Information: ⓘ

1.30 GB Free RAM
15.00 GB Used RAM (4.82 GB Cached)
0 B Swap Used

Diagnostics Information: ⓘ

Jul 27, 2016, 09:19:03 PM ~/Library/Logs/DiagnosticReports/WD Sync
Service_2016-07-27-211903_[redacted].crash
~/Library/Application Support/WD Sync/WD Sync Service.app/Contents/MacOS/
Jul 27, 2016, 08:55:47 PM ~/Library/Logs/DiagnosticReports/WD Sync
Service_2016-07-27-205547_[redacted].cpu_resource.diag [\[Details\]](#)
Jul 27, 2016, 08:46:58 PM ~/Library/Logs/DiagnosticReports/com.apple.WebKit
64_2016-07-27-204658_[redacted].crash
~/System/Library/Frameworks/WebKit.framework/Versions/A/XPCServices/com.:
64.xpc/Contents/MacOS/com.apple.WebKit.Plugin.64
Jul 27, 2016, 08:45:52 PM ~/Library/Logs/DiagnosticReports/com.apple.WebKit
64_2016-07-27-204552_[redacted].crash
Jul 27, 2016, 02:10:18 PM ~/Library/Logs/DiagnosticReports/com.apple.WebKit
64_2016-07-27-141018_[redacted].crash
Jul 27, 2016, 12:32:58 PM Self test - passed