

**EtreCheck version: 2.7 (230)**

**Report generated 2016-01-13 07:03:59**

**Download EtreCheck from <http://etrecheck.com>**

**Runtime 8:13**

**Performance: Below average**

Click the [\[Support\]](#) links for help with non-Apple products.

Click the [\[Details\]](#) links for more information about that line.

Click the [\[Scan for adware\]](#) links for help removing adware.

**Problem:** Beachballing

**Description:**

Slow and Hanging Applications

**Hardware Information:** ⓘ

iMac (27-inch, Mid 2011)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

iMac - model: iMac12,2

1 2.7 GHz Intel Core i5 CPU: 4-core

4 GB RAM Upgradeable - [\[Instructions\]](#)

BANK 0/DIMM0

2 GB DDR3 1333 MHz ok

BANK 1/DIMM0

2 GB DDR3 1333 MHz ok

BANK 0/DIMM1

Empty

BANK 1/DIMM1

Empty

Bluetooth: Old - Handoff/Airdrop2 not supported

Wireless: en1: 802.11 a/b/g/n

**Video Information:** ⓘ

AMD Radeon HD 6770M - VRAM: 512 MB

iMac 2560 x 1440

**System Software:** ⓘ

OS X Yosemite 10.10.5 (14F1509) - Time since boot: less than an hour

**Disk Information:** ⓘ

ST31000528AS disk0 : (1 TB) (Rotational)

EFI (disk0s1) <not mounted> : 210 MB

**Macintosh HD (disk0s2) / : 999.35 GB (262.57 GB free) - 75 errors**  
**Drive failure!**

Recovery HD (disk0s3) <not mounted> [Recovery]: 650 MB

HL-DT-STDVDRW GA32N ()

**USB Information:** ⓘ

Apple Inc. FaceTime HD Camera (Built-in)

SanDisk U3 Cruzer Micro 4.1 GB

Robin's STX Backup (disk2s1) /Volumes/Robin's STX Backup : 4.10 GB (4.03 GB

Apple Inc. BRCM2046 Hub

Apple Inc. Bluetooth USB Host Controller

Apple Internal Memory Card Reader

Apple Computer, Inc. IR Receiver

**Firewire Information:** ⓘ

LaCie d2 Quadra v3C 800mbit - 800mbit max

EFI (disk1s1) <not mounted> : 210 MB

Backup (disk1s2) /Volumes/Backup : 2.00 TB (658.50 GB free)

**Thunderbolt Information:** ⓘ

Apple Inc. thunderbolt\_bus

**Gatekeeper:** ⓘ

Mac App Store and identified developers

**Adware:** ⓘ

**Adware infection possible. [Scan for adware]**

**Kernel Extensions:** ⓘ

**/Applications/DiskWarrior.app**

[not loaded] com.alsoft.Preview (4.1) [\[Support\]](#)

**/Applications/LaCie Desktop Manager.app**

[not loaded] com.LaCie.ScsiType00 (1.2.10 - SDK 10.6) [\[Support\]](#)

[not loaded] com.jmicron.driver.jmPeripheralDevice (2.0.4) [\[Support\]](#)

[not loaded] com.lacie.driver.LaCie\_RemoteComms (1.0.1 - SDK 10.4) [\[Support\]](#)

[not loaded] com.oxsemi.driver.OxsemiDeviceType00 (1.28.13 - SDK 10.5) [\[Support\]](#)

**/Incompatible Software/Parallels Service.app**

[not loaded] com.parallels.kext.prl\_hid\_hook (7.0 14922.693916) [\[Support\]](#)  
[not loaded] com.parallels.kext.prl\_hypervisor (7.0 14922.693916) [\[Support\]](#)  
[not loaded] com.parallels.kext.prl\_netbridge (7.0 14922.693916) [\[Support\]](#)  
[not loaded] com.parallels.kext.prl\_usb\_connect (7.0 14922.693916) [\[Support\]](#)  
[not loaded] com.parallels.kext.prl\_vnic (7.0 14922.693916) [\[Support\]](#)

#### **/System/Library/Extensions**

[not loaded] com.Belcarra.iokit.USBLAN\_netpart (2.0.2) [\[Support\]](#)  
[not loaded] com.Belcarra.iokit.USBLAN\_usbpart (2.0.2) [\[Support\]](#)  
[not loaded] com.RemoteControl.USBLAN.usbpart (2.0.6) [\[Support\]](#)  
[not loaded] com.line6.driver.xtaudio (7.1.7 - SDK 10.5) [\[Support\]](#)  
[\[loaded\]](#) com.logmein.driver.LogMeInSoundDriver (1.0.3 - SDK 10.5) [\[Support\]](#)

#### **/System/Library/Extensions/Belcarra.USBLAN\_netpart.kext/Contents/PlugIn**

[not loaded] com.belcarra.iokit.netpart.panther (1.6.1) [\[Support\]](#)

#### **/System/Library/Extensions/Belcarra.USBLAN\_usbpart.kext/Contents/PlugIn**

[not loaded] com.belcarra.iokit.usbpart.panther (1.6.1) [\[Support\]](#)

#### **/System/Library/Extensions/RemoteControl.USBLAN\_usbpart.kext/Contents**

[not loaded] com.RemoteControl.USBLAN.panther (1.6.1) [\[Support\]](#)

#### **Launch Agents:** ⓘ

[\[running\]](#) com.hp.productresearch.plist [\[Support\]](#)

#### **Launch Daemons:** ⓘ

[\[loaded\]](#) com.adobe.fpsaud.plist [\[Support\]](#)  
[\[loaded\]](#) com.bombich.ccc.plist [\[Support\]](#)  
[\[running\]](#) com.fitbit.galileod.plist [\[Support\]](#)  
[\[loaded\]](#) com.gopro.stereomodestatus.plist [\[Support\]](#)  
[\[running\]](#) com.line6.l6ksettingmgr.plist [\[Support\]](#)  
[\[loaded\]](#) com.malwarebytes.MBAMHelperTool.plist [\[Support\]](#)  
[\[loaded\]](#) com.stxsoftware.database.plist [\[Support\]](#)  
[\[running\]](#) com.stxsoftware.debugserver.plist [\[Support\]](#)  
[\[running\]](#) com.stxsoftware.licenseserver.plist [\[Support\]](#)

#### **User Launch Agents:** ⓘ

[\[loaded\]](#) com.google.keystone.agent.plist [\[Support\]](#)  
[\[failed\]](#) com.jdibackup.JustCloud.autostart.plist [\[Support\]](#) [\[Details\]](#)  
[\[failed\]](#) com.jdibackup.JustCloud.notify.plist [\[Support\]](#) [\[Details\]](#)

[failed] com.smithmicro.cleaning.schedulermailer.plist [\[Support\]](#) [\[Details\]](#)  
[loaded] com.valvesoftware.steamclean.plist [\[Support\]](#)

### User Login Items: ⓘ

WeatherBug Alert Application (~/Downloads/WeatherBug Alert.app)  
Dropbox Application (/Applications/Dropbox.app)  
Google Drive Application (/Applications/Google Drive.app)

### Other Apps: ⓘ

[running] com.Aws.WeatherBug.Mac.69612  
[running] com.apple.xpc.launchd.oneshot.0x10000005.EtreCheck  
[running] com.getdropbox.dropbox.40360  
[running] com.google.GoogleDrive.105680  
[running] com.hp.devicemonitor

### Internet Plug-ins: ⓘ

JavaAppletPlugin: Version: 15.0.0 - SDK 10.10 [Check version](#)  
FlashPlayer-10.6: Version: 20.0.0.267 - SDK 10.6 [\[Support\]](#)  
QuickTime Plugin: Version: 7.7.3  
Flash Player: Version: 20.0.0.267 - SDK 10.6 [\[Support\]](#)  
Default Browser: Version: 600 - SDK 10.10  
NPVirttools: Version: 4.0 [\[Support\]](#)  
Photo Center Plugin: Version: Photo Center Plugin 1.1.2.2 [\[Support\]](#)  
OfficeLiveBrowserPlugin: Version: 12.3.6 [\[Support\]](#)  
Unity Web Player: Version: UnityPlayer version 5.2.0f3 - SDK 10.6 [\[Support\]](#)  
Silverlight: Version: 5.1.10411.0 - SDK 10.6 [\[Support\]](#)  
iPhotoPhotocast: Version: 7.0 - SDK 10.7

### User internet Plug-ins: ⓘ

Google Earth Web Plug-in: Version: 7.1 [\[Support\]](#)

### 3rd Party Preference Panes: ⓘ

Flash Player [\[Support\]](#)  
GoPro [\[Support\]](#)  
Line6AudioMIDI [\[Support\]](#)  
MacFUSE [\[Support\]](#)

### Time Machine: ⓘ

Skip System Files: NO  
Mobile backups: OFF

Auto backup: YES

Volumes being backed up:

Macintosh HD: Disk size: 999.35 GB Disk used: 736.77 GB

Destinations:

Backup [Local]

Total size: 2.00 TB

Total number of backups: 121

Oldest backup: 5/4/14, 6:36 PM

Last backup: 1/13/16, 6:01 AM

Size of backup disk: Too small

Backup size 2.00 TB < (Disk used 736.77 GB X 3)

#### Top Processes by CPU: ⓘ

41% mdworker(12)

2% WindowServer

2% fontd

1% diskarbitrationd

1% kernel\_task

#### Top Processes by Memory: ⓘ

477 MB kernel\_task

176 MB mdworker(12)

172 MB Google Drive

139 MB mds\_stores

102 MB Dropbox

#### Virtual Memory Information: ⓘ

941 MB Free RAM

3.08 GB Used RAM (717 MB Cached)

0 B Swap Used

#### Diagnostics Information: ⓘ

Jan 13, 2016, 06:36:21 AM Self test - passed

Jan 11, 2016, 07:53:45 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-195345\_[redacted].crash

/Users/USER/Library/Widgets/HP Ink Widget.wdgt/HPInkWidget.widgetplugin/Con  
InkWidgetTool

Jan 11, 2016, 06:55:48 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-185548\_[redacted].crash

Jan 11, 2016, 06:50:26 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-185026\_[redacted].crash

Jan 11, 2016, 04:51:09 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-165109\_[redacted].crash

Jan 11, 2016, 12:37:34 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-123734\_[redacted].crash

Jan 11, 2016, 12:28:44 PM ~/Library/Logs/DiagnosticReports/

InkWidgetTool\_2016-01-11-122844\_[redacted].crash

Jan 11, 2016, 06:40:20 AM /Library/Logs/DiagnosticReports/

com.apple.internetaccounts\_2016-01-11-064020\_[redacted].crash

/System/Library/PrivateFrameworks/InternetAccounts.framework/Versions/A/XPCServices/

com.apple.internetaccounts.xpc/Contents/MacOS/com.apple.internetaccounts

Jan 10, 2016, 08:22:25 PM /Library/Logs/DiagnosticReports/backupd-

helper\_2016-01-10-202225\_[redacted].crash

/System/Library/CoreServices/backupd.bundle/Contents/Resources/backupd-helper

Jan 10, 2016, 05:41:56 PM ~/Library/Logs/DiagnosticReports/

com.apple.ICPPhotoStreamLibraryService\_2016-01-10-174156\_[redacted].crash

/System/Library/CoreServices/cloudphotosd.app/Contents/XPCServices/

com.apple.ICPPhotoStreamLibraryService.xpc/Contents/MacOS/com.apple.ICPPhotoS