

**EtreCheck version: 3.2.3 (363)**

**Report generated 2017-05-03 01:20:05**

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**Runtime: 1:40**

**Performance: Excellent**

Click the [\[Lookup\]](#) links for more information from Apple Support Communities.

Click the [\[Details\]](#) links for more information about that line.

**Problem:** Apps are crashing

**Hardware Information:** ⓘ

MacBook Pro (Retina, 13-inch, Early 2015)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro12,1

1 2.7 GHz Intel Core i5 (i5-5257U) CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB DDR3 1867 MHz ok

BANK 1/DIMM0

4 GB DDR3 1867 MHz ok

Bluetooth: Good - Handoff/Airdrop2 supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 294

**Video Information:** ⓘ

Intel Iris Graphics 6100

Color LCD 2560 x 1600

**System Software:** ⓘ

macOS Sierra 10.12.4 (16E195) - Time since boot: about 5 hours

**Disk Information:** ⓘ

APPLE SSD SM0128G disk0 : (121.33 GB) (Solid State - TRIM: Yes)

[\[Show SMART report\]](#)

EFI (disk0s1) <not mounted> : 210 MB

Recovery HD (disk0s3) /Volumes/Recovery HD [Recovery]: 650 MB (80 MB free)

Mac (disk1) / [Startup]: 120.11 GB (59.31 GB free)

Encrypted AES-XTS Unlocked

Core Storage: disk0s2 120.47 GB Online

**USB Information:** ⓘ

Broadcom Corp. Bluetooth USB Host Controller

**Thunderbolt Information:** ⓘ

Apple Inc. thunderbolt\_bus

**Gatekeeper:** ⓘ

Mac App Store and identified developers

**System Launch Agents:** ⓘ

[not loaded] 6 Apple tasks

[loaded] 175 Apple tasks

[running] 71 Apple tasks

[killed] 30 Apple tasks

**30 processes killed due to insufficient RAM**

**System Launch Daemons:** ⓘ

[not loaded] 43 Apple tasks

[loaded] 168 Apple tasks

[running] 86 Apple tasks

[killed] 20 Apple tasks

**20 processes killed due to insufficient RAM**

**Launch Agents:** ⓘ

[not loaded] com.adobe.AAM.Updater-1.0.plist ✓ (2017-05-01) [Lookup]

[running] com.adobe.AdobeCreativeCloud.plist ✓ (2017-05-01) [Lookup]

**Launch Daemons:** ⓘ

[running] com.adobe.adobeupdatedaemon.plist ✓ (2017-05-01) [Lookup]

[running] com.adobe.agsservice.plist ✓ (2017-05-01) [Lookup]

**User Launch Agents:** ⓘ

[loaded] com.google.keystone.agent.plist ✓ (2017-04-27) [Lookup]

[loaded] com.skype.skype.shareagent.plist ✓ (2017-05-03) [Lookup]

**User Login Items:** ⓘ

iTunesHelper Application (2017-04-27)

(/Applications/iTunes.app/Contents/MacOS/iTunesHelper.app)

Magnet Application

(/Applications/Magnet.app)

**Internet Plug-ins:** ⓘ

AdobeAAMDetect: 3.0.0.0 - SDK 10.9 (2017-05-01) [Lookup]

QuickTime Plugin: 7.7.3 (2017-03-23)

**3rd Party Preference Panes:** ⓘ

None

**Time Machine:** ⓘ

Time Machine not configured!

**Top Processes by CPU:** ⓘ

70%	Google Chrome Helper(20)
17%	Google Chrome
8%	WindowServer
6%	kernel_task
5%	fontd

**Top Processes by Memory:** ⓘ

1.93 GB	Google Chrome Helper(18)
810 MB	kernel_task
672 MB	Final Cut Pro
238 MB	Google Chrome
164 MB	mdworker(8)

**Virtual Memory Information:** ⓘ

2.32 GB	Available RAM
28 MB	Free RAM
5.68 GB	Used RAM
2.29 GB	Cached files
247 MB	Swap Used

**Diagnostics Information:** ⓘ

2017-05-02 19:57:38	Self test - passed
2017-05-02 02:35:18	/Library/Logs/DiagnosticReports/Kernel_2017-05-02-0235

[\[Details\]](#)