

EtreCheck version: 3.4.6 (460)

Report generated 2018-02-04 10:54:32

Download EtreCheck from <https://eterecheck.com>

Runtime: 1:59

Performance: Excellent

Click the [\[Lookup\]](#) links for more information from Apple Support Communities.

Click the [\[Details\]](#) links for more information about that line.

Problem: Beachballing

Hardware Information: ⓘ

MacBook (Retina, 12-inch, Early 2015)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook - model: MacBook8,1

1 1.1 GHz Intel Core M (M-5Y31) CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB DDR3 1600 MHz ok

BANK 1/DIMM0

4 GB DDR3 1600 MHz ok

Handoff/Airdrop2: supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 262

Video Information: ⓘ

Intel HD Graphics 5300 - VRAM: 1536 MB

Color LCD 2560 x 1600

Disk Information: ⓘ

APPLE SSD AP0256H disk0: (251 GB) (Solid State - TRIM: Yes)

(disk0s1) <not mounted> [EFI]: 315 MB

(disk0s2) <not mounted> [CoreStorage Container]: 250.04 GB

(disk0s3) <not mounted> [Recovery]: 650 MB

USB Information: ⓘ

USB30Bus

Virtual disks: ⓘ

Macintosh HD (disk1 - Journaled HFS+) / [Startup]: 249.68 GB (151.08 GB free)

Encrypted AES-XTS (Unlocked)

Physical disk: disk0s2 250.04 GB Online

System Software: ⓘ

OS X El Capitan 10.11.6 (15G19009) - Time since boot: less than an hour

Gatekeeper: ⓘ

Mac App Store and identified developers

System Launch Agents: ⓘ

[not loaded] 6 Apple tasks

[loaded] 164 Apple tasks

[running] 70 Apple tasks

System Launch Daemons: ⓘ

[failed] com.apple.watchdogd.plist (Apple, Inc. - installed 2018-01-10)

[not loaded] 45 Apple tasks

[loaded] 162 Apple tasks

[running] 83 Apple tasks

Launch Agents: ⓘ

[not loaded] com.epson.Epson_Low_Ink_Reminder.launcher.plist (EPSON - installed 2017-12-15) [Lookup]

[not loaded] com.epson.esua.launcher.plist (Seiko Epson Corporation - installed 2017-12-15)

[not loaded] com.epson.eventmanager.agent.plist (Seiko Epson Corporation - installed 2017-12-15) [Lookup]

[not loaded] com.epson.scannermonitor.plist (Seiko Epson Corporation - installed 2017-12-15) [Lookup]

Launch Daemons: ⓘ

[not loaded] com.adobe.fpsaud.plist (Adobe Systems, Inc. - installed 2017-12-15)

[not loaded] com.apple.installer.osmessagetracing.plist (Apple, Inc. - installed 2017-12-15)

User Launch Agents: ⓘ

[not loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2017-12-15) [Lookup]

[not loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2017-09-15)

[not loaded] com.spotify.webhelper.plist (Spotify - installed 2017-12-31) [Lookup]

Internet Plug-ins: ⓘ

Silverlight: 5.1.50901.0 (installed 2017-02-17) [Lookup]

FlashPlayer-10.6: 28.0.0.137 (installed 2018-01-10) [Lookup]

QuickTime Plugin: 7.7.3 (installed 2018-02-03)

Flash Player: 28.0.0.137 (installed 2018-01-10) [Lookup]

Default Browser: 601 (installed 2016-08-10)

3rd Party Preference Panes: ⓘ

Flash Player (installed 2017-12-15) [Lookup]

Time Machine: ⓘ

Skip System Files: NO

Mobile backups: ON

Auto backup: YES

Volumes being backed up:

Macintosh HD: Disk size: 249.68 GB Disk used: 98.60 GB

Destinations:

[redacted]'s Backup [Local]

Total size: 999.83 GB

Total number of backups: 17

Oldest backup: 8/04/2016, 12:42 PM

Last backup: 30/11/2017, 8:32 PM

Size of backup disk: Excellent

Backup size 999.83 GB > (Disk size 249.68 GB X 3)

Top Processes by CPU: ⓘ

2%	kextd
2%	WindowServer
1%	com.apple.WebKit.WebContent
1%	kernel_task
1%	fontd

Top Processes by Memory: ⓘ

593 MB	kernel_task
374 MB	com.apple.WebKit.WebContent
300 MB	com.apple.WebKit.WebContent
238 MB	Safari
236 MB	WindowServer

Top Processes by Energy Use: ⓘ

3.76	com.apple.WebKit.WebContent
3.70	VTDecoderXPCService
2.60	WindowServer
0.24	com.apple.WebKit.Networking

Virtual Memory Information: ⓘ

5.47 GB	Available RAM
3.91 GB	Free RAM
2.53 GB	Used RAM
1.56 GB	Cached files
0 B	Swap Used

Software installs (last 30 days): ⓘ

Adobe Flash Player: (installed 2018-01-10)

Install information may not be complete.

Diagnostics Events (last 3 days for minor events): ⓘ

2018-02-04 10:42:37 Paste.app High CPU use [\[Open\]](#) [\[Details\]](#)