

EtreCheck version: 2.9.12 (265)

Report generated 2016-06-30 20:54:45

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Runtime 1:51

Performance: Excellent

Click the [\[Support\]](#) links for help with non-Apple products.

Click the [\[Details\]](#) links for more information about that line.

Click the [\[Check files\]](#) link for help with unknown files.

Problem: Computer is too slow

Hardware Information: ⓘ

MacBook Pro (Retina, 13-inch, Early 2015)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro12,1

1 2.7 GHz Intel Core i5 CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB DDR3 1867 MHz ok

BANK 1/DIMM0

4 GB DDR3 1867 MHz ok

Bluetooth: Good - Handoff/Airdrop2 supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 60

Video Information: ⓘ

Intel Iris Graphics 6100

Color LCD 2560 x 1600

System Software: ⓘ

OS X El Capitan 10.11.5 (15F34) - Time since boot: less than an hour

Disk Information: ⓘ

APPLE SSD SM0128G disk0 : (121.33 GB) (Solid State - TRIM: Yes)

EFI (disk0s1) <not mounted> : 210 MB

Recovery HD (disk0s3) <not mounted> [Recovery]: 650 MB

Macintosh HD (disk1) / : 120.12 GB (54.14 GB free)

Encrypted AES-XTS Unlocked

Core Storage: disk0s2 120.47 GB Online

USB Information: ⓘ

Broadcom Corp. Bluetooth USB Host Controller

Thunderbolt Information: ⓘ

Apple Inc. thunderbolt_bus

Gatekeeper: ⓘ

Mac App Store and identified developers

Unknown Files: ⓘ

/Library/LaunchDaemons/com.crowdstrike.userdaemon.plist

/Library/CS/CSDaemon

One unknown file found. [Check files]

Kernel Extensions: ⓘ

/Library/Extensions

[loaded] com.crowdstrike.platform (1.0 - SDK 10.8 - 2016-06-30) **[Support]**

[loaded] com.crowdstrike.sensor.CsLoader (1.0.1 - SDK 10.8 - 2016-06-30)

[Support]

[loaded] com.sophos.driver.devctrl (9.4.53 - SDK 10.6 - 2016-06-30)

[Support]

[loaded] com.sophos.kext.sav (9.4.52 - SDK 10.9 - 2016-06-30) **[Support]**

[loaded] com.sophos.nke.swi (9.4.53 - SDK 10.9 - 2016-06-30) **[Support]**

System Launch Agents: ⓘ

[not loaded] 7 Apple tasks

[loaded] 152 Apple tasks

[running] 79 Apple tasks

System Launch Daemons: ⓘ

[not loaded] 45 Apple tasks

[loaded] 153 Apple tasks

[running] 92 Apple tasks

Launch Agents: ⓘ

[failed] com.adobe.ARMDCHelper.cc24aef4a1b90ed56a...plist (2016-05-10)

[Support]

[loaded] com.cisco.anyconnect.gui.plist (2015-11-03) **[Support]**

[running] com.sophos.uiserver.plist (2016-05-17) **[Support]**

Launch Daemons: ⓘ

[loaded] com.adobe.ARMDC.Communicator.plist (2016-05-10) **[Support]**

[loaded] com.adobe.ARMDC.SMJobBlessHelper.plist (2016-05-10) **[Support]**

[loaded] com.adobe.fpsaud.plist (2016-06-13) **[Support]**

[running] com.cisco.anyconnect.vpnagentd.plist (2015-11-03) **[Support]**

[running] com.crowdstrike.userdaemon.plist (2015-11-02) **[Support]**

[loaded] com.github.IngmarStein.Monolingual.Helper.plist (2016-03-04)

[Support]

[loaded] com.microsoft.autoupdate.helper.plist (2016-04-18) [Support]
[loaded] com.microsoft.office.licensingV2.helper.plist (2016-02-12) [Support]
[running] com.sophos.common.servicemanager.plist (2016-05-17) [Support]
[loaded] jp.co.canon.MasterInstaller.plist (2016-04-06) [Support]

User Launch Agents: ⓘ

[running] com.spotify.webhelper.plist (2016-06-22) [Support]
[not loaded] jp.co.canon.Inkjet_Extended_Survey_Agent.plist (2012-12-03)

[Support]

User Login Items: ⓘ

smcFanControl Aplicación (/Applications/smcFanControl.app)
Flux Aplicación (/Applications/Flux.app)
iTunesHelper Aplicación
(/Applications/iTunes.app/Contents/MacOS/iTunesHelper.app)
Dropbox Aplicación (/Applications/Dropbox.app)

Other Apps: ⓘ

[running] com.eidac.smcFanControl2.187872
[loaded] com.fiplab.MemoryCleanHelper
[running] com.fiplab.memoryclean.63712
[running] com.getdropbox.dropbox.170272
[running] com.ninetysixproblems.lookup.158112
[running] com.ninetysixproblems.lookuphelper
[running] com.sophos.autoupdate
[running] com.sophos.configuration
[running] com.sophos.intercheck
[running] com.sophos.managementagent
[running] com.sophos.messagerouter
[running] com.sophos.notification
[running] com.sophos.scan
[running] com.sophos.sxld
[running] com.sophos.webd
[running] org.herf.Flux.102432
[loaded] 388 Apple tasks
[running] 216 Apple tasks

Internet Plug-ins: ⓘ

FlashPlayer-10.6: 22.0.0.192 - SDK 10.9 (2016-06-26) [Support]
QuickTime Plugin: 7.7.3 (2016-05-17)
AdobePDFViewerNPAPI: 15.016.20045 - SDK 10.11 (2016-06-04) [Support]
AdobePDFViewer: 15.016.20045 - SDK 10.11 (2016-06-04) [Support]
Flash Player: 22.0.0.192 - SDK 10.9 (2016-06-26) [Support]

EPPEX Plugin: 10.0 (2015-04-09) [\[Support\]](#)
Default Browser: 601 - SDK 10.11 (2016-05-17)
JavaAppletPlugin: 15.0.1 - SDK 10.7 (2016-02-15) **Check version**

3rd Party Preference Panes: [i](#)

Flash Player (2016-06-13) [\[Support\]](#)
TeXDistPrefPane (2016-05-10) [\[Support\]](#)
TomcatController (2006-01-26) [\[Support\]](#)

Time Machine: [i](#)

Auto backup: YES
Volumes being backed up:
Macintosh HD: Disk size: 120.12 GB Disk used: 65.99 GB
Destinations:
Seagate Backup Plus Drive [Local]
Total size: 999.86 GB
Total number of backups: 2
Oldest backup: 15/2/16 4:20 p.m.
Last backup: 13/3/16 4:30 p.m.
Size of backup disk: Excellent
Backup size 999.86 GB > (Disk size 120.12 GB X 3)

Top Processes by CPU: [i](#)

4% kernel_task
3% fontd
1% com.apple.WebKit.WebContent(5)
1% com.apple.WebKit.Plugin.64
0% SophosWebIntelligence

Top Processes by Memory: [i](#)

1.90 GB com.apple.WebKit.WebContent(5)
883 MB kernel_task
270 MB mdworker(17)
246 MB Dropbox
229 MB AdobeReader

Virtual Memory Information: [i](#)

67 MB Free RAM
7.93 GB Used RAM (1.33 GB Cached)
0 B Swap Used

Diagnostics Information: [i](#)

Jun 30, 2016, 08:38:32 PM Self test - passed
Jun 29, 2016, 02:14:18 PM

/Library/Logs/DiagnosticReports/softwareupdated_2016-06-29-
141418_[redacted].crash

/System/Library/CoreServices/Software

Update.app/Contents/Resources/softwareupdated

Jun 26, 2016, 07:17:07 PM /Library/Logs/DiagnosticReports/Kernel_2016-06-
26-191707_[redacted].panic [\[Details\]](#)

Jun 15, 2016, 05:01:42 PM /Library/Logs/DiagnosticReports/Kernel_2016-06-
15-170142_[redacted].panic [\[Details\]](#)

Jun 10, 2016, 07:16:04 PM /Library/Logs/DiagnosticReports/Kernel_2016-06-
10-191604_[redacted].panic [\[Details\]](#)