



Vinoy: Hi, my name is Vinoy. How may I help you?

Aaron Roberts: Hi Vinoy, I'm praying you can help me with this!

Aaron Roberts: Recently, Apple updated High Sierra to 10.13.4, an update which has basically killed the use of my GTX 750 ti.

Aaron Roberts: You guys released a driver update for Mac 387.10.10.10.30.103 but no luck fixing it :(

Aaron Roberts: I'm experiencing basically no hardware acceleration and also, graphics corruption which makes the system unusable

Aaron Roberts: The issue is not present in Windows 10 or on El Capitan.

Aaron Roberts: <http://www.nvidia.com/download/driverResults.aspx/133514/en-us>

Aaron Roberts: "This driver update is for Mac Pro 5,1 (2010), Mac Pro 4,1 (2009) and Mac Pro 3,1 (2008) users."

Vinoy: Hello Aaron, with regard to your query please note the GTX 750ti card is primarily designed for windows / linux based operating system and hence no supporting drivers available for a GTX 750ti card, so was this card prebuilt on to the PC or purchased and upgraded separately?

If prebuilt then the card may be customized by the manufacturer, in that case you will require to install any pending O/S software updates that available on MAC

Aaron Roberts: This is a card which was purchased separately

Aaron Roberts: and has not been modified or flashed.

Vinoy: While the driver version listed here: <http://www.nvidia.com/download/driverResults.aspx/133514/en-us> is primarily for GeForce GTX 680 , GTX 285 , 8800 GT , Quadro K5000 for Mac, Quadro 4000 for Mac , FX 4800, Quadro FX 5600

Aaron Roberts: Exactly :(but it was working perfectly until this update was released.

Aaron Roberts: I need to know if you guys are going to be fixing this or if I should have to start considering a replacement card

Aaron Roberts: Which.. will end up being ATI as those cards are often natively compatible with Mac OS these days.

Aaron Roberts: I love this card, it's been great, even in this old Mac.

Vinoy: For this card model, as I see there are no compatible drivers made available , while there are no official announcements regarding a compatible driver that may be made available, as the only compatible driver version release is for the supported list of card models specified above.

Aaron Roberts: So, you guys have abandoned it?

Aaron Roberts: Even though it was working fine until a couple of weeks ago?

Aaron Roberts: Also, isn't the GTX 750 newer than the 680?

Vinoy: Yes GTX 750 is from a newer generation compared to GTX 680, within GTX 750 is mostly an upgrade to the GTX 650 / 650ti from the 600 series

Aaron Roberts: I'm going to send you a quick link

Aaron Roberts: It's from a website which is designed for people who create "Hackintosh" computers, but the first post applies to me

Aaron Roberts: <https://www.tonymacx86.com/threads/nvidia-releases-alternate-graphics-drivers-for-macos-high-sierra-10-13-2-378-10-10-10-25.239852/>

Aaron Roberts: "NOTE: These drivers are currently the only method to get full acceleration for GeForce GTX 1050, 1050 Ti, 1060, 1070, 1070 Ti, 1080, 1080 Ti, TITAN Pascal, and TITAN Xp 'Pascal' graphics cards and NVIDIA GeForce GTX 750, 750 Ti, 950, 960, 970, 980, 980 Ti, and TITAN X 'Maxwell' graphics cards. There are no current Macs with these cards, so support is absent natively in macOS."

Aaron Roberts: So I mean, it seems like you guys have worked on this in the past for this model of card, and being that it's newer, surely it should have some compatibility updates.

Aaron Roberts: All I need to know is if this is a lost cause and needs replacing, or whether you're LIKELY to resolve this issue.

Aaron Roberts: Some reassurance haha, if you catch me.

Vinoy: On the card models mentioned, there are no official drivers release available from Nvidia , as these were primarily designed for windows / linux.

The last Mac supported Geforce graphics card model was GTX 680, so these compatible drivers

(<http://www.nvidia.com/download/driverResults.aspx/133514/en-us>) can still be tried on other cards but they may or may not work.

Aaron Roberts: yeah those drivers dont work


Vinoy: Yes, so as confirmed these are drivers releases specifically for the Nvidia mac recommended cards but GTX 750ti being a non recommended card we currently do not have a supported driver for mac on these cards.


Aaron Roberts: Okay, but why is it that you supported it before on one of the older driver models, and only now it stopped working.


Aaron Roberts: I'm no expert in terms of knowing how drivers work, but what I do know is that whenever you update the drivers, it shouldn't kill off an existing, previously functioning, product.


Vinoy: Sorry but there was no official driver for GTX 750ti <http://www.nvidia.com/Download/Find.aspx?lang=en-us> the official release versions were specifically for the models like (GeForce GTX 680 , GTX 285 , 8800 GT , Quadro K5000 for Mac, Quadro 4000 for Mac , FX 4800, Quadro FX 5600)


Aaron Roberts: Then how about you guys send me a graphics card which will work in this Mac of mine, which meets the same specifications or better?


 **Aaron Roberts:** Because right now, since you've decided to not update this - previously supported - card, I'm basically screwed. I cannot work, I'm a photographer and I cannot edit photos or even browse websites properly.


 **Vinoy:** Please note on mac systems, cards are customized / tuned by the manufacturer to meet their system specification


 **Aaron Roberts:** ??


 **Aaron Roberts:** Not sure how that is relevant to anything I just said


 **Vinoy:** That was in response to your point:, 'Then how about you guys send me a graphics card which will work in this Mac of mine"


 **Vinoy:** All newer Nvidia cards are designed to come with support for Windows and Linux machines only


 **Aaron Roberts:** Okay, which one of those mentioned models is closest to the 750 ti

 **Aaron Roberts:** with at least 2gb ram

 **Aaron Roberts:** I'm very tired, I've been working on this for days and I just want a solution.

 **Vinoy:** I understand, but on a Mac OS there is no official drivers that are available for this card model which could be recommended. you will require to get in touch with Mac support to check for any recommended native operating system drivers if available

 **Aaron Roberts:** Okay. Well, that's that then. I'm disappointed to say the least.

 **You** have disconnected.