



Grzegorz Wawrzeniecki <s15429@pjwstk.edu.pl>

RE: Radeon Pro 5300M very hot - bug

<TECH.SUPPORT@amd.com>
To: <s15429@pjwstk.edu.pl>

Mon, 27 Jul, 06:47

Dear Grzegorz,

Your service request : SR #{ticketno:[8200988577]} has been reviewed and updated.

Response and Service Request History:

Thank you for the response.

Please get in touch with Laptop manufacturer for the further driver assistance.

Thanks for contacting AMD.

In order to update this service request, please respond without deleting or modifying the service request reference number in the email subject or in the email correspondence below.

Please Note: This service request will automatically close if we do not receive a **response within 10 days** and cannot be reopened.

If it is not feasible to respond within 10 days, feel free to open a new service request and reference this ticket for continued support.

Best regards,

Gautam

AMD Global Customer Care

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Original Text

From: Grzegorz Wawrzeniecki <s15429@pjwstk.edu.pl>

To: TECH.SUPPORT@amd.com

CC:

Sent: 24.07.20 00:14:55

Subject: Re: Radeon Pro 5300M very hot - bug

Thank you for your email.

But I have on my mind drivers for MacOS not for Windows.

In windows I don't see such a big problem

On Thu, 23 Jul 2020 at 11:33, <TECH.SUPPORT@amd.com> wrote:

> Dear Wawrzyniecki,

>
> Your service request : SR #{ticketno:[8200988577]} has been reviewed and
> updated.

> Response and Service Request History:

> Thank you for your email.

> Please be informed that these are the only drivers available for boot camp
> drivers ,

> <https://www.amd.com/en/support/kb/release-notes/apple-boot-camp>

> Thanks for contacting AMD.

>
> In order to update this service request, please respond without deleting
> or modifying the service request reference number in the email subject or
> in the email correspondence below.

> Please Note: This service request will automatically close if we do not
> receive a *response within 10 days* and cannot be reopened.

> If it is not feasible to respond within 10 days, feel free to open a new
> service request and reference this ticket for continued support.

> Best regards,

> AMD Global Customer Care

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> right to change such information at any time, with or without notice.

> Original Text

> *From:* s15429@pjwstk.edu.pl

> *To:* tech.support@amd.com; tech.support2@amd.com

> *CC:*

> *Sent:* 22.07.20 06:01:52

> *Subject:* Radeon Pro 5300M very hot - bug

[Quoted text hidden]